



# ATMIA Asia 2019

Education ♦ Advocacy ♦ Connections

## ATM Innovation & Security Congress

19-21 November 2019 • Shangri La Hotel, Kuala Lumpur, Malaysia



### Tuesday, Nov. 19

8:00 AM  
|  
9:00 AM

**Registration, Welcome Coffee & Exhibition Open**

### Workshop 1 - The Future of ATM & Payments Security

9:00 AM  
|  
9:30 AM

**Introducing Next Gen ATM Security**

*Moderator:*

Mike Lee - CEO, ATM Industry Association

9:30 AM  
|  
10:00 AM

**Understanding & Mitigating the Risks of Crypto-Currency**

Brad Moody - EVP, Operations, Lowers Risk Group

10:00 AM  
|  
10:30 AM

**A presentation from a major bank**

**Presenter to be confirmed**

10:30 AM  
|  
11:00 AM

**Tea & Coffee Break**

11:00 AM  
|  
11:30 AM

**Looking ahead to evolving challenges of security for ATMs**

Mike van der Wal - MD, APAC TMD Security

11:30 AM  
|  
12:00 PM

**Panel Discussion: Parameters of ATM & Payments Security for the Future**

*Moderator:*

Mike Lee - CEO, ATM Industry Association

*Panelists:*

Brad Moody - EVP, Operations, Lowers Risk Group

Patrice Rullier - Managing Director, Oberthur Cash Protection

**Panelist:**

**Nikhil Mhapankar - Proximity Banking, Standard Chartered Bank**

**Alexey Ospiov - Head of Penetration Testing Kaspersky**

**Douglas Russell - Managing Director, DFR Risk Management**

12:30 PM

|

2:00 PM

**Lunch & Exhibition Open**

**Workshop 2: Evolving Technologies Shaping Customer Experience**

2:00 PM

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2:30 PM

**Presentation from a major bank**

2:30 PM

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3:00 PM

**How the OTM (Open Platform ATM) will revolutionise the ATM customer experience**

Baris Yapici - Business Development Director, OVIA ATM Technologies

**Mr. Özer Akcinar - Managing Director, OVIA**

3:00 PM

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3:30 PM

**How new revenue for operators can be invested in next gen technologies to keep the ATM relevant for millennials**

**Shane McElroy - Global Senior Business Development Manager - ATMs, FEXCO DCC**

3:30 PM

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4:00 PM

**Tea & Coffee Break and Exhibition Open**

4:00 PM

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4:30 PM

**Innovation and the developing roadmap for ATMs**

Andrew Martin - CEO, Retail Banking Consulting Group

4:30 PM

|

5:00 PM

**How customer experience will change as technologies evolve**

Edwin Lai - Director, CIBC

***Moderator:***

Mike Lee - CEO, ATM Industry Association

***Panelists:***

Aravinda Korala - CEO, KAL

**Gianni Del Vecchio, Director - LiquidKlear**

**Wednesday, Nov. 20**

8:00 AM

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**Registration, Welcome Coffee & Exhibition Open**

|                           |   |
|---------------------------|---|
| 9:00 AM                   |   |
| 9:00 AM<br> <br>9:15 AM   | <b>Opening Remarks</b><br><b>Sandra Smith - Executive Director, ATMIA Asia Pacific</b>  |
| 9:15 AM<br> <br>9:45 AM   | <b>ATM Security: A brave new world</b><br>Jack Mannion - Director, NCR Security Council, NCR  |
| 9:45 AM<br> <br>10:15 AM  | <b>The Reality of Remote Management</b><br><b>Anthony McAndrew - Business Development Director Asia Pacific, Spinnaker International Ltd</b>  |
| 10:15 AM<br> <br>10:45 AM | <b>Presentation from a major Bank</b>   |
| 10:45 AM<br> <br>11:15 AM | <b>Tea/Coffee Break and Exhibition Open</b>   |
| 11:15 AM<br> <br>11:45 AM | <b>Optimizing your ATM network with data analytics</b><br>Edwin Lai - Director, CIBC  |
| 11:45 AM<br> <br>12:15 PM | <b>Overview of ATM physical attacks trends around the world</b><br>Patrice Rullier - Managing Director, Oberthur Cash Protection  |
| 12:15 PM<br> <br>12:45 PM | <b>ATM auxiliary devices: security implications and complications</b><br><b>Alexey Osipov - Head of Penetration Testing, Kaspersky</b><br><b>Olga Osipova - Senior Application Security Specialist, Kaspersky</b> |
| 12:45 PM<br> <br>2:00 PM  | <b>Lunch &amp; Exhibition Open</b>  |
| 2:00 PM<br> <br>2:30 PM   | <b>Connecting Police for a Safer World</b><br>Jung Kee You - Criminal Intelligence Officer, INTERPOL  |
| 2:30 PM<br> <br>3:00 PM   | <b>Presentation from Royal Malaysian Police</b><br><b>Deputy Superintendent of Police Yeap Yoke Peng</b>  |

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|--------------------------|---|
| 3:00 PM<br> <br>3:30 PM  | <b>Coffee Break &amp; Exhibition Open</b>   |
| 3:30 PM<br> <br>4:00 PM  | <b>Innovation through Software</b><br><b>Sharath Padmalochanan - Area Sales Manager (Southeast Asia), KAL ATM Software</b>  |
| 4:00 PM<br> <br>5:00 PM  | <b>Panel Discussion: Debate on The Future of Cash and Payments</b><br>Mike Lee - CEO, ATM Industry Association<br><b>Panelists:</b><br>Brad Moody - EVP, Operations, Lowers Risk Group<br>Francesco Burelli - Editorial Advisory Board, FB Advisory<br>Guillaume Lepecq - Chair, AGIS Consulting<br><b>Panelist:</b><br><b>David Tidmarsh - Chairman, Currency Publications</b> |
| 5:00 PM<br> <br>5:15 PM  | <b>Closing Remarks - Day 2</b>  |
| 5:30 PM<br> <br>6:30 PM  | <b>Drinks Reception</b>   |
| <b>Thursday, Nov. 21</b> |   |
| 8:00 AM<br> <br>9:00 AM  | <b>Registration Open, Welcome Coffee &amp; Exhibition Open</b>  |
| 9:00 AM<br> <br>9:15 AM  | <b>Opening Remarks</b><br><b>Sandra Smith - Executive Director Asia Pacific, ATM Industry Association</b>   |
| 9:15 AM<br> <br>9:45 AM  | <b>Global Update on NextGen ATMs</b><br>Mike Lee - CEO, ATM Industry Association  |
| 9:45 AM<br> <br>10:15 AM | <b>Consumer payment and ATM industry dynamics</b><br>Francesco Burelli - Editorial Advisory Board, FB Advisory  |
| 10:15 AM                 |   |

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|------------------------------------|--|
| <p> <br/>10:45 AM</p>              | <p><b>Coffee Break &amp; Exhibition Open</b></p>   |
| <p>10:45 AM<br/> <br/>11:15 AM</p> | <p><b>Presentation from DBS Bank</b><br/><b>Alok Kumar - SVP &amp; Head of Change, Self-Service Banking AI Optimist, DBS Bank</b></p>  |
| <p>11:15 AM<br/> <br/>11:45 AM</p> | <p><b>Digital innovation at the ATM</b><br/><b>Massimo Provera - Director, Mastercard</b><br/><b>Jenn Ong - Senior Vice President, Mastercard</b></p>  |
| <p>12:00 PM<br/> <br/>1:15 PM</p>  | <p><b>Lunch &amp; Exhibition Open</b></p>  |
| <p>1:15 PM<br/> <br/>1:45 PM</p>   | <p><b>Understanding Cash Usage</b><br/>Guillaume Lepecq - Chair, AGIS Consulting</p>   |
| <p>1:45 PM<br/> <br/>2:15 PM</p>   | <p><b>Protecting the future of the ATM channel. News on ATM crime defences and cost savings from integrated Access Management</b><br/><b>Mike van der Wal - MD, APAC, TMD Security</b></p>   |
| <p>2:15 PM<br/> <br/>2:45 PM</p>   | <p><b>A guided tour of global ATM security issues today</b><br/><b>Douglas Russell - Managing Director, DFR Risk Management</b></p>  |
| <p>2:45 PM<br/> <br/>3:15 PM</p>   | <p><b>Coffee Break &amp; Exhibition Open</b></p>   |
| <p>3:15 PM<br/> <br/>4:15 PM</p>   | <p><b>Panel Discussion: NextGen ATMs: Assessing the Industry's Future Roadmap</b><br/>Mike Lee - CEO, ATM Industry Association<br/><b>Panelists:</b><br/>Andrew Martin - CEO, Retail Banking Consulting Group<br/>Marcel Ficken - Next-Gen ATM Management Consultant, RXL2020<br/><b>Alok Kumar - Head of Change, Cx and Claim Ops, DBS Bank Singapore</b><br/><b>Douglas Russell - Managing Director, DFR Risk Management</b></p> |
| <p>4:15 PM<br/> <br/>4:45 PM</p>   | <p><b>Innovation at Self Service Terminals</b><br/><b>Pranay Jhaveri - Chief Business Officer, Euronet Worldwide</b></p>   |
| <p>4:45 PM</p>                     |  |

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