

VIETNAM BANK FOR AGRICULTURE AND RURAL DEVELOPMENT



Bring prosperity to customers



HYBRID WORK

– A Pandemic

reality at

Agribank



**Stable operations,
24/7 banking services
despite outbreaks**



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1

**MEASURES IMPLEMENTED DURING
THE PANDEMIC TO ENSURE
EMPLOYEE PRODUCTIVITY**

Social distancing and employee healthcare

Maintain business continuity

- Establish Covid-19 prevention and control reporting lines.
- Social distancing contingency plans at every level.

Provide Covid-19 healthcare

- Vaccination.
- Provide thermometers, face masks, etc.
- Reimburse PCR testing costs for staffs.
- Motivational messaging.

FACILITATE REMOTE WORK



Internal video conferencing system



Remote and secure access to internal resources with VPNs



Technical contingencies: data backups, reserve systems



Provide staffs with sufficient tools: computers, smartphones, etc.



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2

**CHANGES OBSERVED SINCE
REGULAR WORK RESUMED**

**CHANGES
OBSERVED
SINCE
REGULAR
WORK
RESUMED**

Disrupted work habits.

Changed mindset.

Different staff demands.



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3

TRANSITION TOWARD HYBRID WORK

Streamlining the transition to maintain productivity, boost employee engagement



MODERNIZE
BANKING
THROUGH
DIGITALIZATION

PROMOTE
TRADE UNION
ACTIVITIES

TEAMWORK





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THANK YOU AND BEST WISHES